We are getting ready to open on Sunday 19th July and look forward to welcoming you.

In line with Government advice, and also The British Holiday Park Association we have various conditions in place to ensure we can reopen safely for all guests, and ourselves. We will of course adhere to any updates as and when they are announced.

- Please do not travel if you or anyone in your household are experiencing any symptoms or have been in contact with any confirmed cases in the past 2 weeks.
- If you feel unwell during your stay with Covid symptoms, you must inform us immediately on 01904 488631 and remain in your accommodation and self isolate. Contact NHS 111 via your mobile to request a test and follow their advice.
- •Details of how to book in will be emailed to you during the week of your arrival.
- Social distance signs are displayed at various points around the park as a reminder for all guests.
- Hand sanitiser dispensers can be found around the site and we ask all guests to sanitise before and after use of any facilities. We would recommend guests also bring their own sanitiser/gloves/disinfectant spray.
- All guests should show consideration to other park visitors and ourselves, and respect social distancing on the park and driveway, and also in the local community where some residents may be understandably apprehensive about returning visitors.
- Caravans should only be used by members of the same family or 'support bubble'.
- No visitors will be allowed and please avoid social gatherings with other guests.
- Local businesses will welcome your support.
- If you are unable to use your own facilities when using the toilet and shower block a face mask must be worn at all times.
- We are required to keep a record of all guests names and contact details for 21 days to assist NHS Test and Trace. Your information will remain safe and will not be passed onto any third parties
- Visitors who do not comply with safety regulations and social distancing will be asked to leave site for the safety of everyone
- If we have to close due to Coronavirus, or you are not able to visit due to self-isolating, bookings may be transferred to another date in 2020/21.



## **COVID-19 Industry Standard**

In Partnership with;

The National Tourist Organisations of Great Britain and Northern Ireland

In recognition that this business has confirmed that they have followed government and industry COVID-19 guidelines, ensuring processes are in place to maintain cleanliness and aid social/physical distancing.

Valid 2020









